

Privacy Policy

Last Updated: [17/05/2025]

1 Introduction

Tuoke Drive Technology Co.,Ltd("we," "us," or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website [<https://www.tkcdmotor.com>] or purchase our brushless DC (BLDC) motors and related products.

2 Information We Collect

We may collect the following data:

Personal Data: Name, email, phone number, shipping/billing address (when you place an order).

Technical Data: IP address, browser type, device information (via cookies and analytics tools like Google Analytics).

Payment Data: Processed securely via third-party gateways (e.g., PayPal, Stripe). We do not store credit card details.

3 How We Use Your Data

Process orders and provide customer support.

Improve our products, website, and marketing efforts.

Comply with legal obligations (e.g., tax, fraud prevention).

4 Data Sharing & Security

We do not sell your data.

Third-party providers (e.g., shipping carriers, payment processors) may access data only to fulfill services.

We implement SSL encryption and industry-standard security measures.

5 Your Rights

Depending on your location (e.g., EU under GDPR, California under CCPA), you may:

Request access, correction, or deletion of your data.

Opt out of marketing emails (via "unsubscribe" link).

Disable cookies via browser settings.

Contact Us: For privacy-related inquiries, email [\[privacy@tkcdmotor.com\]](mailto:privacy@tkcdmotor.com).